

Table 3: Client Crisis Survey Questions

Question Number	Client Crisis Situation
Q1	Lost their job
Q2	Declared bankruptcy
Q3	Gone through a divorce
Q4	Lost a partner or spouse
Q5	Lost a parent or child
Q6	Been convicted of a crime
Q7	Been swindled or scammed
Q8	Went into treatment for addiction
Q9	Told you a secret that no one else knows
Q10	Received a life-altering medical diagnosis
Q11	Asked you whether they should get divorced
Q12	Experienced emotional distress over a sudden windfall
Q13	Told you that they were experiencing mental health issues
Q14	Asked you if they should stop financially supporting their adult child(ren)
Q15	Used money as a source of power and control (e.g., financial abuse)
Q16	Lied about their income, debt, or spending to their partner (or were lied to)
Q17	Become emotionally distraught while talking to you (e.g., started crying, trembling, or became violent)
Q18	Mediated a marital conflict
Q19	Mediated a conflict involving a client and their children
Q20	Mediated a conflict involving a client and someone else (other than spouse and/or children)
Q21	Mediated a conflict between family members over an estate settlement
Q22	Been approached by a client's adult child to solicit their parent for special consideration (e.g., a client's child asks you to ask their parent to provide them with more money)
Q23	Been asked by an organization to lobby your client to include that organization as a beneficiary in a will
Q24	Tried bringing a client closer to God (or to their spiritual "core values")
Q25	Referred a client, or their family member, to a mental health practitioner