The Marketing Playbook

Proven Strategies for Financial Advisors

Presented by





Many good advisors fumble marketing.





THE STRUGGLE IS REAL...

What is your greatest pain, in marketing?

- NOT ENOUGH TIME
- COMPLIANCE. Oh Compliance...
- DON'T KNOW HOW TO EXPLAIN WHAT I DO?
- FEAR OF REJECTION

- STRUGGLE WITH CONSISTENCY
- LIMITED BUDGET
- NO TARGET AUDIENCE
- I'VE SURVIVED ON REFERRALS...



Marketing is Relationship.



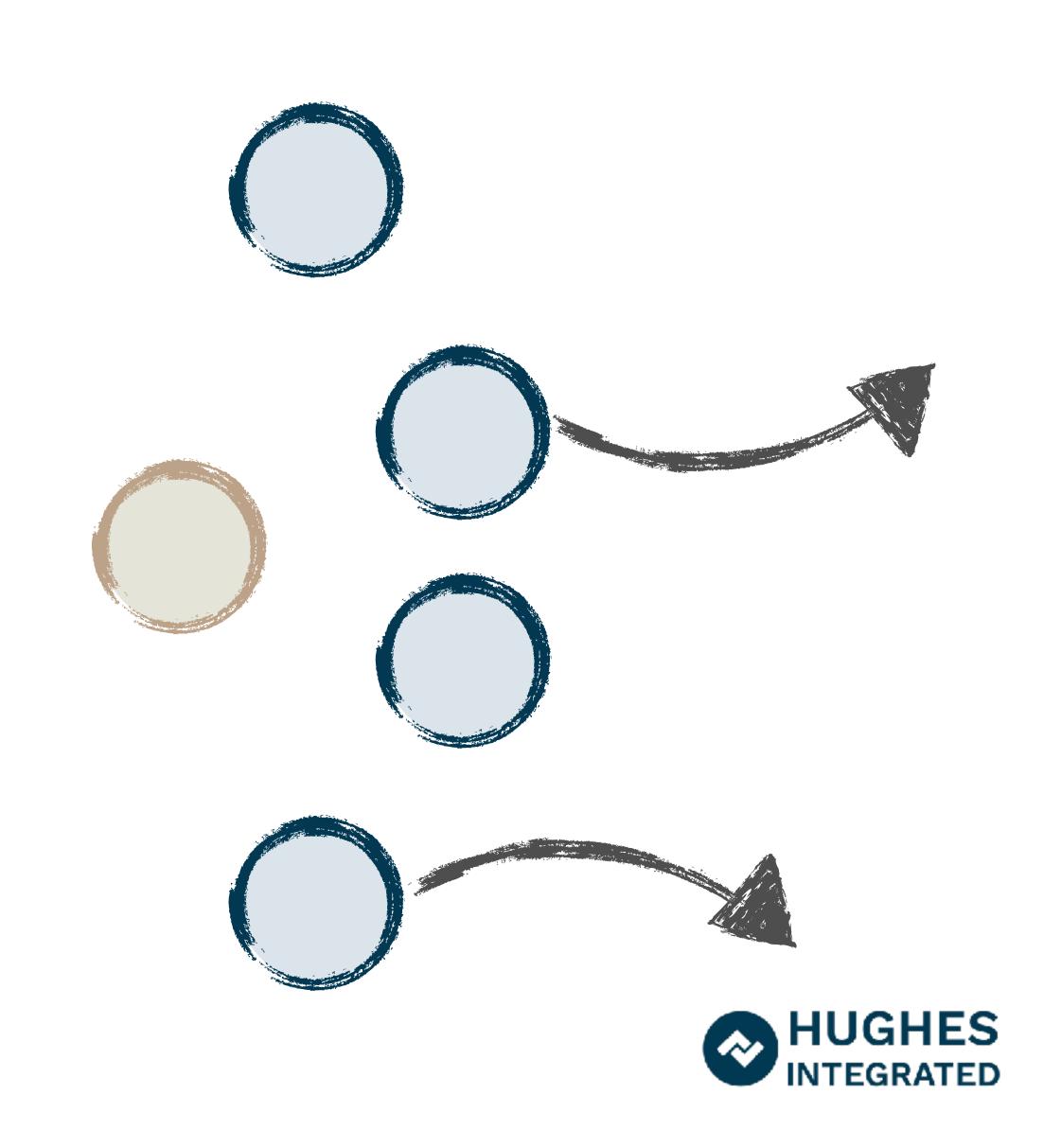
The Marketing Playbook

1. Ideal Client Profile

2. Clear Message

3. Build Relationships

4. Analyze the Results



Ideal Client Profile



Who is your target client?

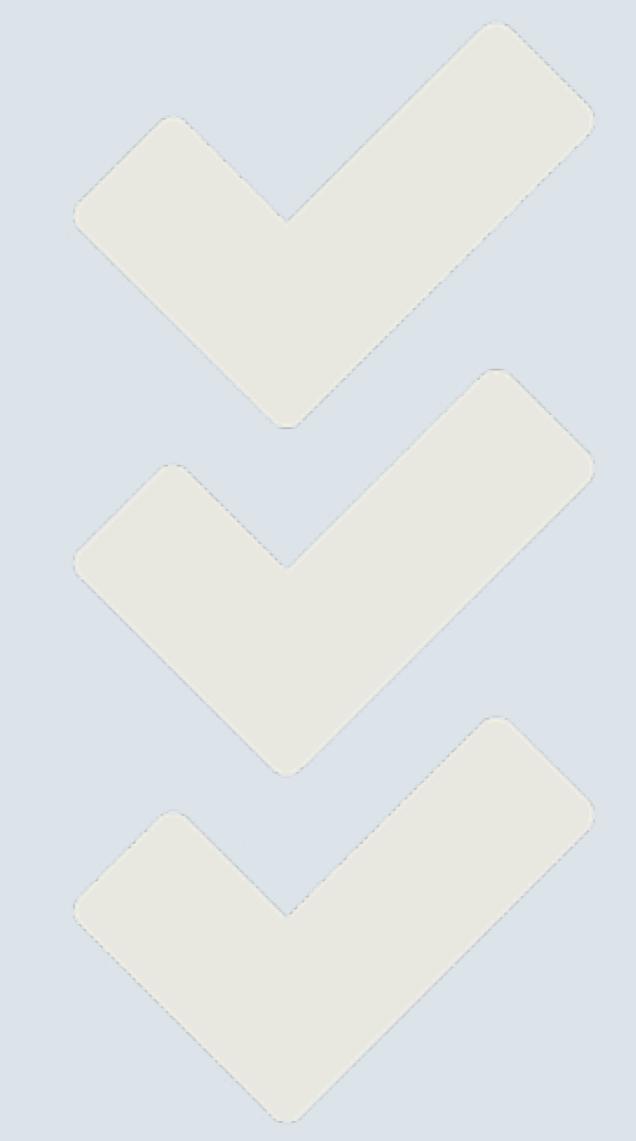


FUTURE RETIREE



BUSINESS OWNIER





Clear Message



"Advisors who are able to **differentiate** in a crowded landscape see superior growth metrics by their ability to **stand out**."

-Michael Kitces





1. Appeals to need2. Said simply



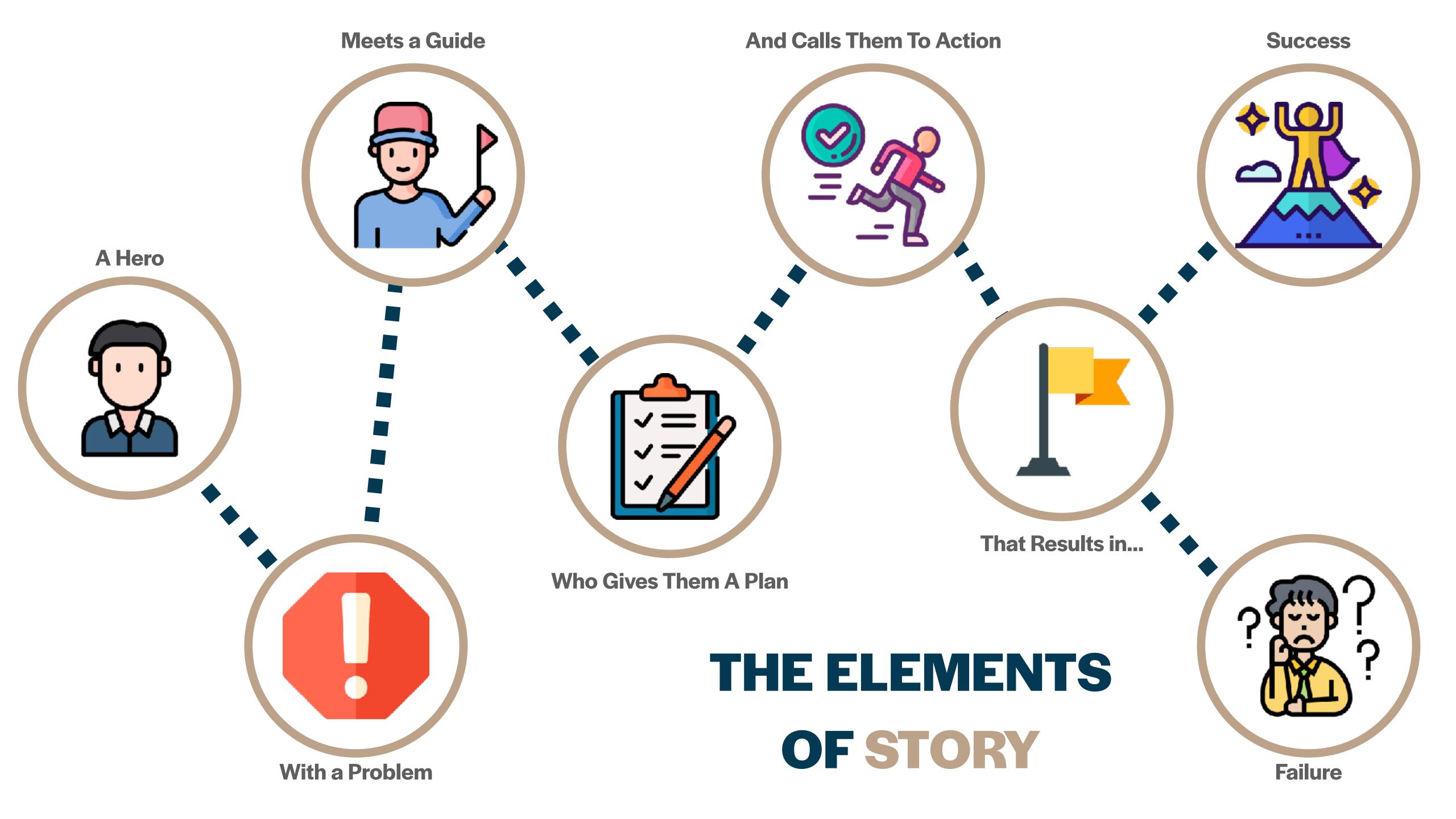
People make choices when they read the words that matter to them.





THE POWER OF STORY.





The problem is their story.







PROBLEM

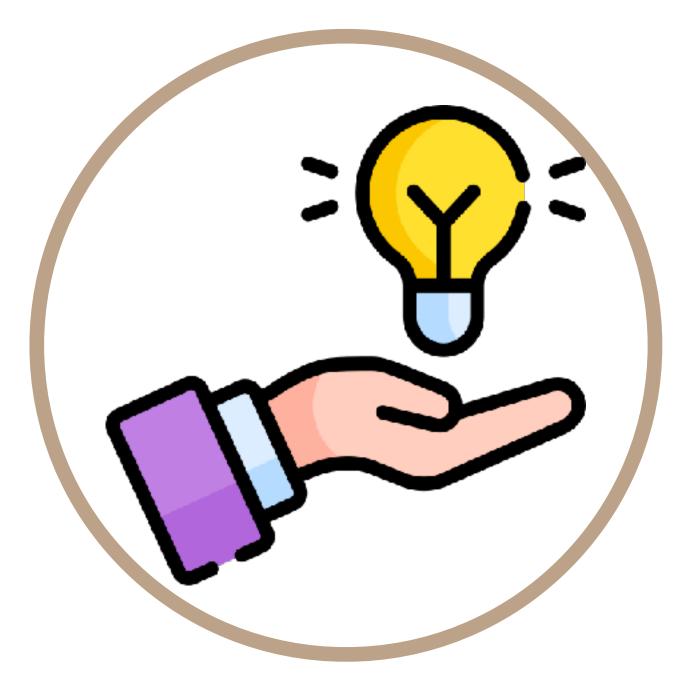


The problem is the story.

- Be specific
- Make sure it's a pain point
- Get it down to a sound bite



SOLUTION



Position your service as the solution to their problem.

- Make it feel new.
- Make it simple.
- Make it brief.



SUCCESS



Cast a vision for success.

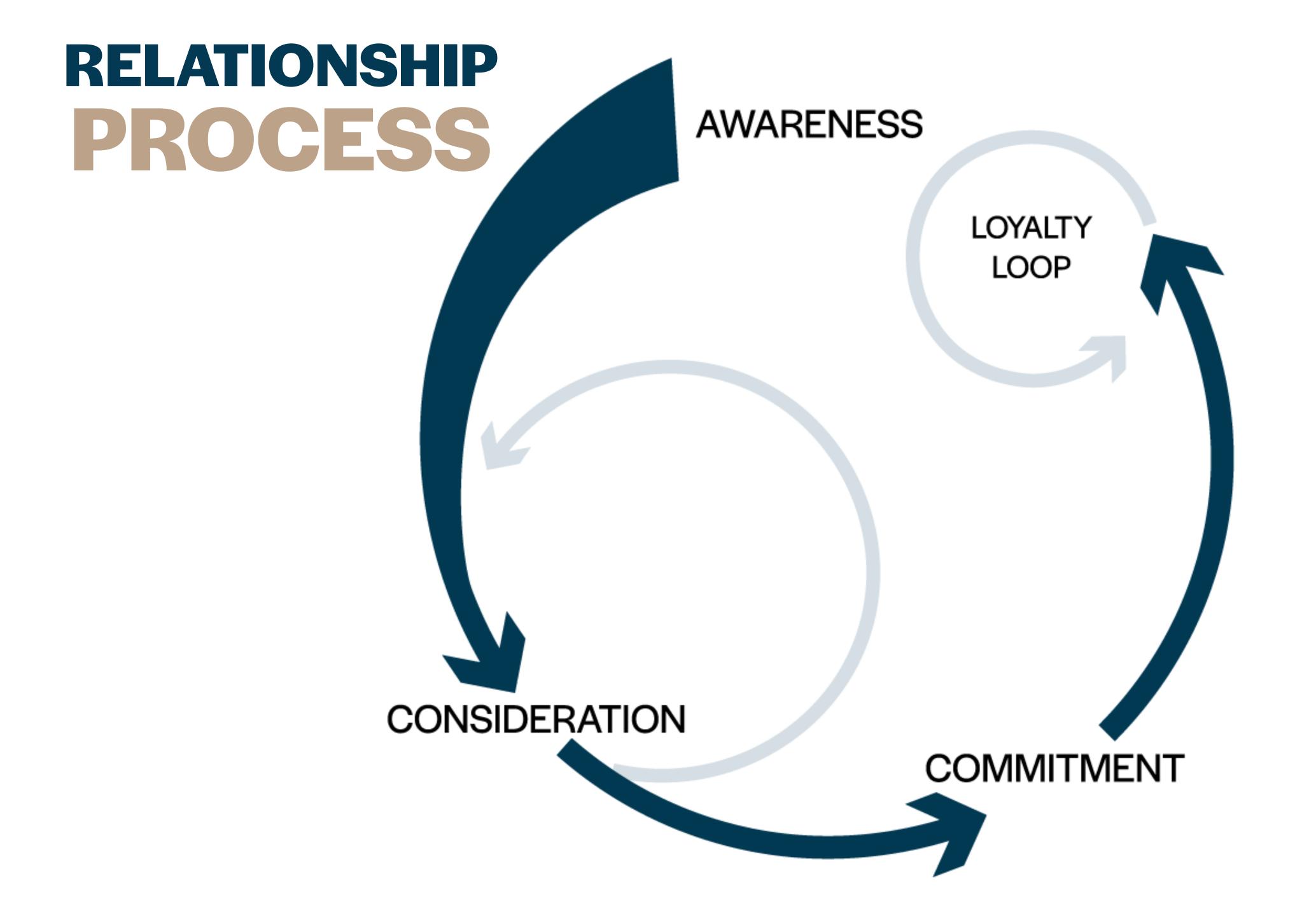
- Make it the "controlling idea" of your business.
- Make it something they want.
- Make it clear.



Build Relationships



RELATIONSHIP





Disclaimer.



AWARENESS

AWARENESS

> EXPAND YOUR AUDIENCE

- Clear Message
 - Centers of Influence
 - Personal Networking
 - Employees and Team
- Online Directories (PlannerSearch.org profile, SmartVestor®, XY Planning, other)
- Website w/ Search Engine Optimization
 - Audience Pages
 - Service Pages
 - Location Pages
- Google Business Profile w/ Products Listed
- Advertisements (Digital or Analog)



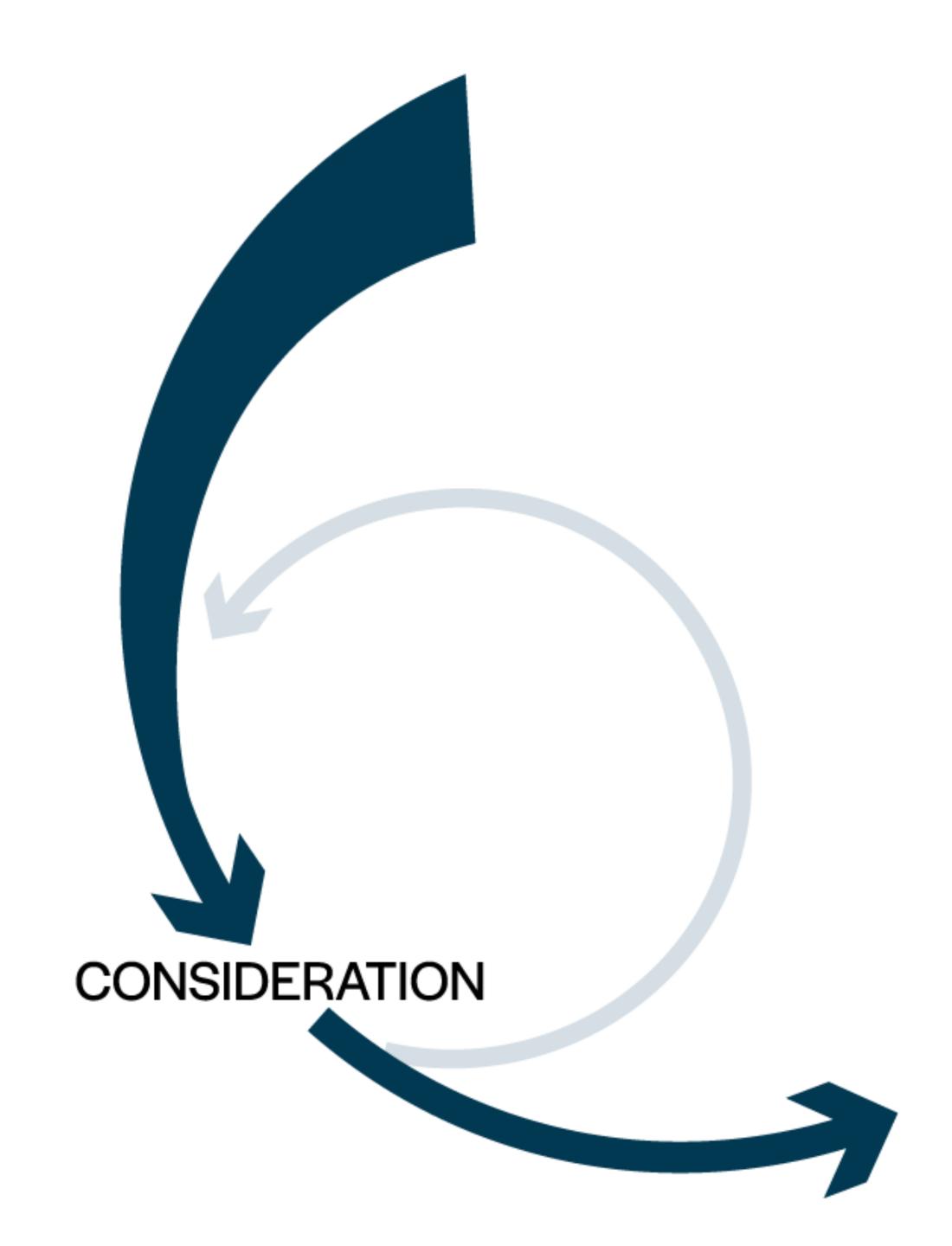
AWARENESS

CONSIDERATION

CONSIDERATION

> BUILD TRUST

- SEO and AEO rich content
 - ► 52 Questions —> Articles, Posts
 - ► FAQ & Video FAQ
 - Market Commentary
- YouTube Videos Titles & Descriptions
- Dedicated landing pages to lead sources
 (SmartVestor Pro, Financial Planner "near me," others)
- Email campaign to nurture list w/ content
- Retargeting advertisements



COMMITMENT

COMMITMENT

> PROMPT ENGAGEMENT

- Landing pages offering access to resource in exchange for email address:
 - How to Retire Workbook
 - ▶ 15 Ways to Finance College
 - ▶ 3 Ideas to Increase EBIDTA pre-sale
- Live webinars or in-person seminars
- Clear "Call To Action" (ie. Talk with an Advisor,
 Schedule a Call, etc.)



LOYALTY LOOP

LOYALTY LOOP

> RETENTION & REFERRALS

- "What to Expect" onboarding messages
- Client Service Calendar
- Video Email (Loom, VidYard, BombBomb, etc)
- Phone calls (or texts?)
- Client events & workshops
- Gifts & cards acknowledge key dates





FUTURE RETIREE

AWARENESS

CONSIDERATION

COMMITMENT

LOYALTY

BUSINESS OWNER

AWARENESS

CONSIDERATION

COMMITMENT

LOYALTY

YOUNGER COUPLE

AWARENESS

CONSIDERATION

COMMITMENT

LOYALTY

Execute the Plan



"What gets measured gets improved."

- Peter Drucker



MARKETING SCORECARD METRICS

	TACTIC	LEAD MEASURE	LAG MEASURE
AWARENESS (EXPAND AUDIENCE)	Door knocking	# of 1:1 Conversations	# Qualified Prospects
	In-person networking	# of 1:1 Conversations	# Qualified Prospects
	Centers of influence (COIs)	# of 1:1 Conversations	# Qualified Prospects
	Search Engine Optimization (SEO)	# Keywords	# Site Traffic
	Social media networking	# Posts, Comments	# Followers
	Directories	# Directory Listings	# Website Visitors per Directory
	Google Business Profile	# Impressions	# Clicks
	Digital ads	# Impressions	# Clicks
CONSIDERATION (BUILD TRUST)	Social Media Posts	# Reach	# Engagements
	Blogs	# of Posts	# Engagement Time
	Videos	# of Posts	# Views
	Podcasts	# of Posts	# Downloads
	Email nurture campaigns	% Open Rate	% Click Rate
	Retargeting ads	# Impressions	# Clicks
COMMITMENT (PROMPT ENGAGEMENT)	Seminars, Workshops	# Invites Sent	# Registrations
	Resource downloads	# Landing Page Views	# Conversions
	"Bring a Friend" Educational events	# Invites Sent	# New Contacts Added
	Call-to-action	# Landing Page Views	# Conversions
LOYALTY LOOP (RETENTION & REFERRALS)	Video email	# Relationship Deposits	# Views
	Client events	# Invites Sent	# New Contacts Added
	Client relationship health	# Relationship Deposits	# NPS Survey
	Referrals Campaigns	# Referral Prompts Made	# Referrals Received

"Ready. Set. Grow!"

- Rob Hughes, MBA



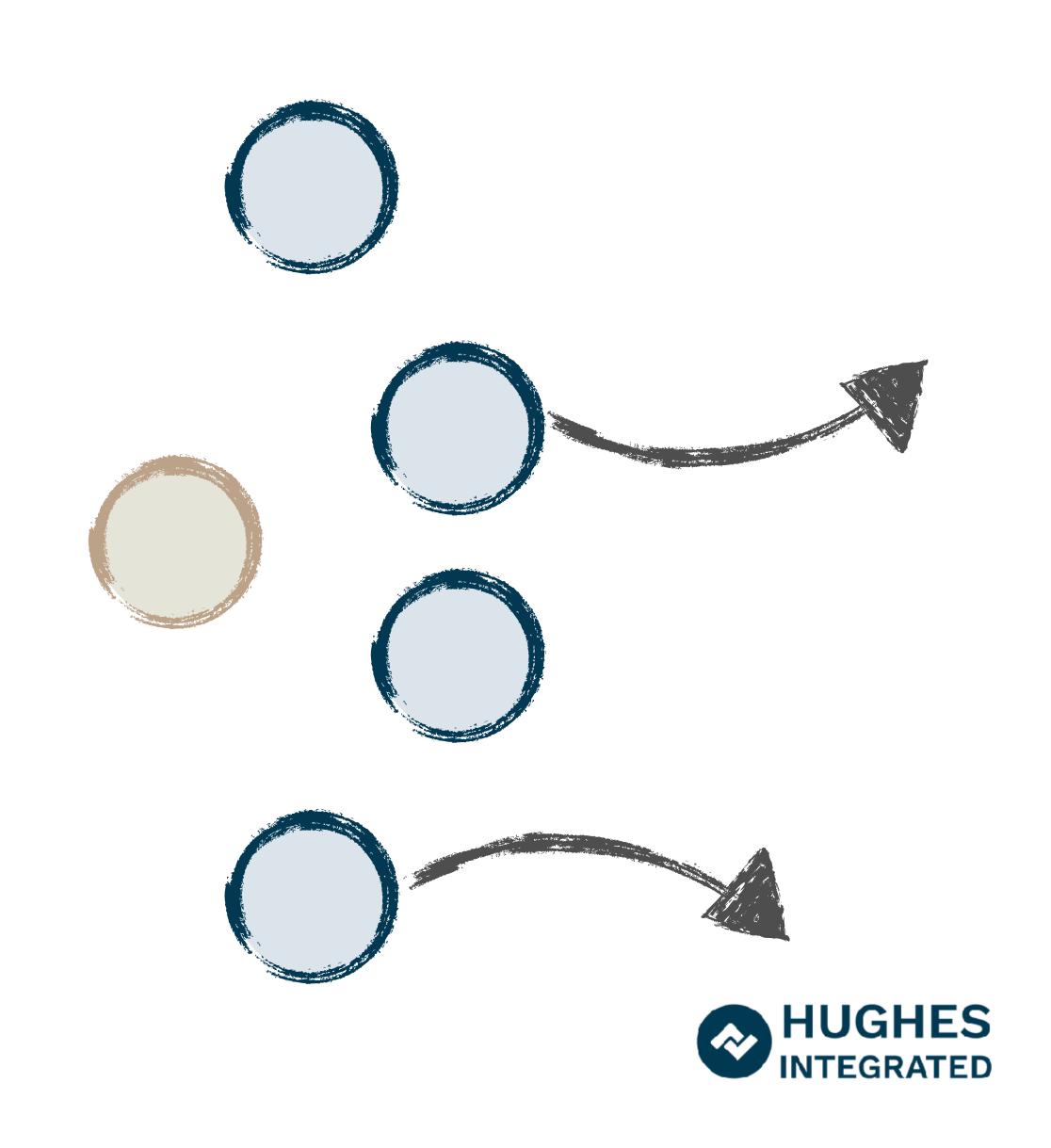
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Do Nothing.

NEXT STEPS

2 Do It Yourself.

B Let us Help.





WANT TO CHAT?



