

Dylan Young

College Address:
1222 Patrick Henry Dr.
Blacksburg, VA
24060

dylany@vt.edu
(757) 619-1027

Home Address:
818 Cannonade Trl
Virginia Beach, VA
23454

EDUCATION

Virginia Tech, Blacksburg, VA Expected Graduation: Fall 2025
Bachelor of Science in Business in Finance: Financial Planning and Wealth Management Major
Cumulative GPA: 3.20/4.00

Tidewater Community College, Norfolk, VA Graduated Summer 2023
Associate of Science Degree: Business Administration
Cumulative GPA: 3.79/4.00
4-Times President's Honor roll at Tidewater Community College
Tidewater Community College Dean's List

WORK EXPERIENCE

Secured Network Solutions, Chesapeake, VA January 2021 – August 2021

Low Voltage Technician

- Worked with teams to execute underground cable pulls over extensive distances, ensuring efficiency and precision
- Maintained communication and safety in high activity/stress environments
- Resolved complex, unexpected issues related to cable pathways as they arose

Home Depot, Virginia Beach, Va June 2022 – August 2023

Customer Service Associate

- Handled all stages of order fulfillment, ensuring timeliness
- Trained new employees on most procedures in our department.
- Relieved customer frustration and dissatisfaction via returns, discounts, reorders, product replacement, phones call on their behalf, communication and empathizing with their situation.
- Associate of the Month and received two additional workplace awards for performance

Proper Contracting, Virginia Beach, Va July 2020 – October 2020

On Foot Sales Representative

- Rapid assessment of potential clients' homes to find areas we could provide services for
- Communicating with individuals without prior contact, creating rapport
- Practiced resilience by continuing to further houses despite frequent rejections

ACTIVITIES AND HONORS

Phi Theta Kappa- Community College Honor Society
FPA- Financial Planning Association

SKILLS & INTRESTS

Communication
Standard computer skills
Math skills
Resourcefulness
Weightlifting
Miniature Painting