

William Childs

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EDUCATION

Virginia Polytechnic Institute and State University (Virginia Tech), Blacksburg, VA

BS in Finance: Financial Planning and Wealth Management Major

Expected Graduation: May 2026

Cumulative GPA: 3.40/4.00

Financing 100% of education with employment income, scholarships, and loans

WORK EXPERIENCE

Roanoke Country Club, Roanoke, VA

July 2024 - Present

Server and Event Staff

- Delivered personalized services to members and guests and ensured a seamless and enjoyable experience.
- Managed high-profile events and demonstrated strong organizational skills and attention to detail to meet diverse client needs.
- Resolved member and guest concerns promptly and professionally and ensured prevention of future conflict.
- Calculated charges accurately, processed payments, and demonstrated precision in handling financial transactions.

Hunting Hills Country Club, Cave Spring, VA

May 2019 - August 2023

Server, Event Staff, Pool Manager, Lifeguard

- Provided exceptional service in high-pressure environments and ensured client satisfaction through effective communication and problem-solving.
- Executed events properly with a focus on precision and adaptability.
- Oversaw pool operations and staff, including scheduling and safety protocols, and demonstrated leadership and risk management.

Fresh Prints, Virtual, Blacksburg, VA

February 2023 – August 2023

Campus Manager

- Built and maintained client relationships, identifying needs and offering tailored solutions.
- Guided clients through decision-making processes and assisted in selecting optimal products within budget.
- Delivered exceptional client service across multiple communication channels and demonstrated strong interpersonal and conflict resolution skills.
- Conducted post-order follow-ups, evaluated satisfaction, and addressed concerns.

ACTIVITIES AND HONORS

Lambda Chi Alpha Fraternity

May 2023 – Present

Member, Social Chair, Founding Father

- Built relationships and planned events with other fraternities and sororities on campus.
- Collaborated with other chapter officers to plan and execute all social and philanthropy events, Fall and Spring Formals, football tailgates, Alumni Weekend, and Parents' Weekend.
- Managed a minimum budget of \$5,000 each semester and a social committee of five members.

GenOne

August 2022 - Present

Member

- Serve as an active member of GenOne, a living-learning program for first-generation college students.
- Attend seminars, group activities, and volunteer for activities on and off campus.