

Insurance Insiders: What Most Insurance Agents Don't Want You To Know

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- The Challenge With The Life Insurance Industry
- Red Flags in the Life Insurance Industry
 - Intangibles Behavior
 - Tangibles Policy Design, Processes and Procedures
 - Examples and Impact
- Service Expectations
 - Meaningful Annual Reviews and Policy Maintenance
 - Periodic Market Studies
 - Exit and Modification Analysis when needed



- Insurance Advisory Services
 - 32 People, 4 Locations, Attorneys, CPA's and Planners on staff
 - Help Advisors deliver value to clients by providing high-level insurance analysis and objective market studies to a given objective
 - Niche specialists in various high-end insurance areas
 - Affluent Families and Businessowners
 - Complex Family Groups and Ultra-Affluent Families
 - Private Placement Life Insurance
 - Retirement Asset Maximization Plan
 - Annuity Analysis
- Business Advisory Services
 - Help Businessowners gain clarity on how they want their lives to play out and how to get their entity to feed that vision
 - Help Businessowners to understand, evaluate and stress test various succession options and to optimize the value of the business



LIFE INSURANCE INDUSTRY – MISALIGNED SYSTEMS

- How it usually is:
 - Sales System Direct to Clients
 - Very little collaboration with other professionals
 - Multiple Conflicts of Interest
 - Often Fully Commissionable Policies
 - Very little disclosure, if any
 - Very little service after sale is made
- How it should be:
 - Operate through Fiduciary Advisors
 - Collaborate with other professionals
 - Reduced Conflicts of Interest
 - Blend policies for efficiency whenever possible
 - Meaningful Annual Reviews and regular policy maintenance



- Product Pitches
 - Leading with Product before deep discovery and identification of goals
 - Solutions looking for problems
- Market Limitations
 - Same carrier again and again for different situations
 - Same type of policy again and again for different situations
 - Lack of licensing
 - Formal Underwriting Only
- Lack of Transparency
 - Unwillingness to share carrier illustrations
 - Unwillingness to disclose compensation on various insurance designs
- Lack of Collaboration
 - Discouraging or Limiting Advice from Advisors, CPA's, Attorney's, etc.
 - Communicating with client without involving other advisors



RED FLAGS (CONT'D)

Planning Assumptions

- Maximum Illustrated Rate
- All loans/Variable Loan Rate Assumptions when showing Income
- Overly Enthusiastic or Negative on a Type of Product
 - Whole Life
 - IUL
- Solution is Always a New Policy



Blending

- Majority of permanent policies are not blended
- The majority of permanent/cash value policies can be drastically improved (20-30% improvement) by moving to another policy that is blended
 - Improvements can result in:
 - Reduced premiums
 - Higher cash values
 - More income
 - Greater flexibility



• Compensation is a subjective element of policy design*

Base or basic face amount = fully commissionable Supplemental or annual renewable term rider = no sales charges/compensation

• We disclose all insurance product compensation

• We proactively reduce compensation via blending when and if appropriate

Blending factors include age, complexity and total death benefit Our compensation will be commensurate with the current and future value provided to your client



* Not all permanent products allow blending. Percentage of blend depends on age, complexity and total death benefit.



Fully commissionable policy – not blended

Annual Policy Review

06/19/2021 through 06/19/2022

Coverage Summary	
Death Benefit	Benefit Amount
Base Face Coverage	\$24,284,090.00
Total Death Benefit	\$24,284,090.00
Your Death Benefit Option under this policy is Level. This means the b	ease death benefit is equal to the Face Amount of this policy.

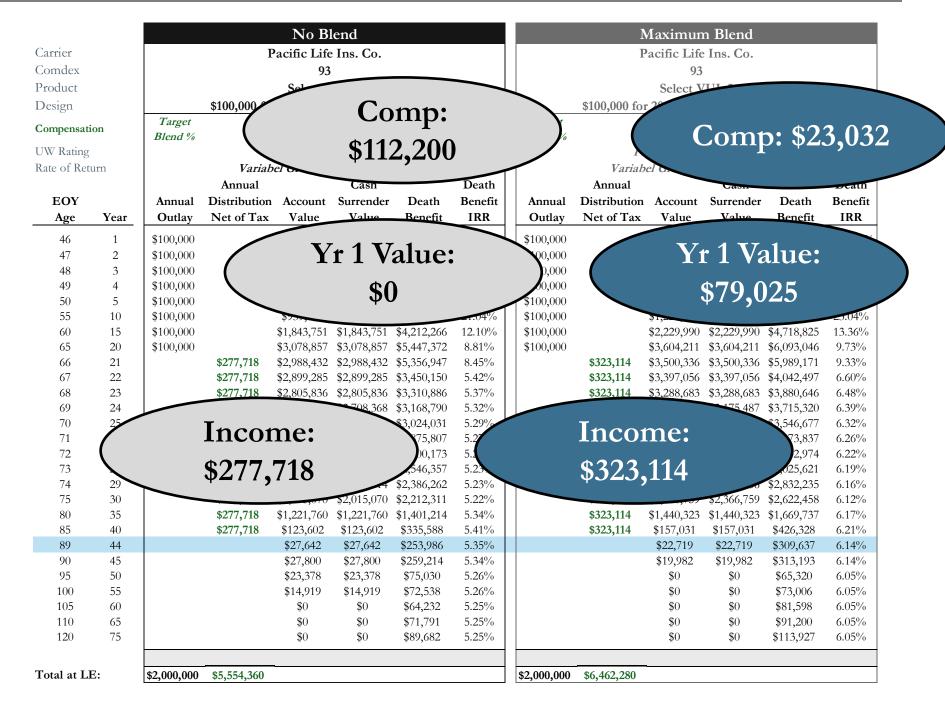


Blended policy example

Total Death Benefit:		\$5,067,984.51
Base Policy Death Benefit:	\$1,275,223.00	
Paid-Up Additions Dividends Death Benefit:	\$0.00	
Enhanced Permanent Paid-Up Additions Death Benefit:	\$1,242,315.51	
Flexible Protection Rider Death Benefit:	\$2,550,446.00	



EXAMPLE OF BLENDING



Premium Solve, Male Age 65, Standard Rating

\$5,000,000 Death Benefit

Solving for 20-Pay Premium to Age 120*

	(Commisional	100% Base ble Target Prer	nium \$252,050)	50/50 Blend (Commissionable Target Premium \$126,025)					
Year	Cash Outlay	Cash Surrender Value	Annual Agent Compensation	Cash Outlay	Cash Surrender Value	Annual Agent Compensation	Cash Outlay	Cash Surrender Value	Annual Agent Compensation
1	\$160,702	\$0	\$160,702	\$140,818	\$0	\$126,469	\$128,887	\$54,974	\$52,764
2	\$160,702	\$0	\$93,429	\$140,818	\$91,418	\$4,225	\$128,887	\$151,419	\$3,867
3	\$160,702	\$85,695	\$4,821	\$140,818	\$186,276	\$4,225	\$128,887	\$246,623	\$3,867
4	\$160,702	\$178,936	\$4,821	\$140,818	\$280,838	\$4,225	\$128,887	\$341,976	\$3,752
5	\$160,702	\$273,162	\$4,821	\$140,818	\$377,191	\$4,225	\$128,887	\$439,606	\$2,578
10	\$160,702	\$770,878	\$4,821	\$140,818	\$901,466	\$2,816	\$128,887	\$979,810	\$2,578
20	\$160,702	\$2,859,130	\$3,214	\$140,818	\$2,859,152	\$2,816	\$128,887	\$2,859,134	\$2,578
Totals	\$3,214,040		\$333,974	\$2,816,360		\$191,173	\$2,577,740		\$105,498
30	\$0	\$3,601,404	\$0	\$0	\$3,601,493	\$0	\$0	\$3,601,419	\$0
40	\$0	\$4,213,973	\$0	\$0	\$4,214,955	\$0	\$0	\$4,214,138	\$0

\$228,476 more in product compensation is paid in the 100% Base illustration vs. Maximum Blend design Same carrier, product and assumptions – different case design and blending philosophy

An all base design is 25% more expensive, or \$636,300 more in premiums versus a maximum blend design

\$160,702 buys **\$6,238,134** in a maximum blend design instead of \$5,000,000 Provides for **25%** more death benefit over an all base design



Formal vs. Informal Underwriting

UNDERWRITING IMPACT

Typical Agent Process/Formal	Informal Light	Family Office Process/Informal
Choose carrier based on Assumptions	Request Medical Records	Request and Audit Medical Records
Client Complete Exam	Client Complete Exam	Client Interview – Reconcile Med Records
Complete Formal Application	Submit to Carriers for Informal Offers	Client Complete Exam
Carrier orders and reviews medical records	Negotiate for Best Offers	Physician Interview – Chief Underwriter
Hope for the best offer	Submit formal application to chosen carrier	Identify gaps in client and physician view of health history
Start the whole process over if needed		Request clarification from Physician if necessary
		Craft detailed underwriting information letter
		Submit to Carriers for informal offers
		Negotiate for best offers
		Submit formal application to chosen carrier

EXAMPLE OF UNDERWRITING OFFERS

Carrier	Offer
American General	Table B
AXA	Standard NT
John Hancock	Preferred NT
Lincoln	Preferred NT
Mass Mutual	Standard NT
Nationwide	Preferred NT
New York Life	Standard NT
Pacific Life	Preferred NT
Penn Mutual	Preferred Plus
Protective	Standard NT
Prudential	Nonsmoker Plus
Securian	Table B
Symetra	Preferred NT
Zurich	Standard NT



Effect on Premium

Effect on Cash Value

		Cumulative Cost Yr 20		Premium	Cash Value Year 20
Preferred NT	\$73,85 0	\$1,477,000	Preferred NT	\$100,000	\$2,789,557
Standard NT	\$108,183	\$2,163,660	Standard NT	\$100,000	\$2,617,380

Premium Savings of \$686,660!

\$172,177 of Improved Cash Value!

1 – 45 year old, \$10,000,000 death benefit, premium solve to age 100 for lifetime coverage 2 – 45 year old, Minimum Allowable Level Death Benefit \$5,825,000, \$100,000 for 20 years



- Advisor onboards a client and they have existing insurance policies or annuities
 - Ideally, Insurance advisor is willing to:
 - Review and summarize what they have
 - Help with conversation to establish objectives
 - Brainstorm in collaboration with other advisors and bring creative solutions to add value
 - Help to quantify and validate solutions using other advisors' assumptions where applicable
- A client is being pitched something from another insurance agent or has questions on a concept
 - Review and summarize what they're being shown
 - Provide risk assessment on assumptions being made
 - Stress test and quantify realistic scenarios
- Solution You want to learn more about a concept or strategy
 - A Non-Salesy Educational Environment

Trust is Key to All of This!



Benchmarking and Product Assumptions

INDEX RATE OF RETURN ASSUMPTIONS

	December to December				
		S&P 500 ¹	S&P 500 ² I	Pt-Pt Index ³	Pt-Pt Index ³
-		1-Year	1-Year	1-Year	10-yr
From	<u>To</u>	Return	Return	Return	Rolling
1982	1983	22.56%	17.27%	10.00%	
1983	1984	6.27%	1.41%	1.41%	
1984	1985	31.73%	26.33%	10.00%	
1985	1986	18.67%	14.62%	10.00%	
1986	1987	5.26%	2.03%	2.03%	
1987	1988	16.16%	12.40%	10.00%	
1988	1989	31.69%	27.25%	10.00%	
1989	1990	-3.10%	-6.56%	0.00%	
1990	1991	30.46%	26.31%	10.00%	
1991	1992	7.62%	4.46%	4.46%	6.79%
1992	1993	10.07%	7.06%	7.06%	6.50%
1993	1994	1.32%	-1.53%	0.00%	6.35%
1994	1995	37.58%	34.11%	10.00%	6.35%
1995	1996	22.96%	20.26%	10.00%	6.35%
1996	1997	33.36%	31.08%	10.00%	7.15%
1997	1998	28.58%	26.66%	10.00%	7.15%
1998	1999	21.04%	19.53%	10.00%	7.15%
1999	2000	-9.10%	-10.14%	0.00%	7.15%
2000	2001	-11.89%	-13.04%	0.00%	6.15%
2001	2002	-22.10%	-23.37%	0.00%	5.71%
2002	2003	28.68%	26.38%	10.00%	6.00%
2003	2004	10.88%	8.99%	8.99%	6.90%
2004	2005	4.91%	3.00%	3.00%	6.20%
2005	2006	15.79%	13.61%	10.00%	6.20%
2006	2007	5.49%	3.52%	3.52%	5.55%
2007	2008	-36.99%	-38.48%	0.00%	4.55%
2008	2009	26.46%	23.45%	10.00%	4.55%
2009	2010	15.06%	12.78%	10.00%	5.55%
2010	2011	2.11%	0.02%	0.02%	5.55%
2011	2012	16.03%	13.41%	10.00%	6.55%
2012	2013	32.39%	29.60%	10.00%	6.55%
2013	2014	13.69%	11.39%	10.00%	6.65%
2014	2015	1.38%	-0.72%	0.00%	6.35%
2015	2016	11.96%	9.54%	9.54%	6.31%
2016	2017	21.83%	19.42%	10.00%	6.96%
2017	2018	-4.38%	-6.23%	0.00%	6.96%
2018	2019	31.48%	28.87%	10.00%	6.96%
2019	2020	18.39%	16.26%	10.00%	6.96%
2020	2021	27.02%	18.40%	10.00%	7.95%
2021	2022	-17.29%	-15.93%	0.00%	6.95%
	High	37.58%	34.11%	10.00%	7.95%
	Low	-36.99%	-38.48%	0.00%	4.55%
	Average	12.60%	9.84%	6.50%	6.42%
Actual	Average ⁴	11.22%	8.55%	6.44%	6.36%
Standard I	Deviation	16.59%	15.86%	4.41%	0.73%

Pacific Life - Horizon SIUL (1 Yr Indexed)

Indexed accounts are intended to optimize the potential of capturing the upside of the market, while protecting against the exposure to loss. They do this by offering a maximum and minimum earnings "collar" (cap and floor).

Current Floor Rate:	0.00%	Current Cap Rate:	10.00%
Current Participation Rate:	100.00%	Current Spread Rate:	0.00%
		Asset Charge:	-
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WealthPoint Recommended Rate: 5.70%

* The WP recommended rate is determined by reducing the 20-Year Ralling overage by 2 standard deviations. This is to give us a 95% probability of achieving the illustrated rate of return, long term.

Performance of Rolling Periods 12 Annual segments; Jan 1982 to Dec 2022					
	Lowest	Highest	Average	Standard Deviation	Recommended Rate: 5.70%
5-Year Rolling	2.24%	10.00%	6.85%	1.55%	80th Percentile
10-Year Rolling	3.38%	9.23%	6.81%	1.00%	87th Percentile
15-Year Rolling	5.10%	8.49%	6.72%	0.71%	92nd Percentile
20-Year Rolling	5.55%	8.10%	6.65%	0.50%	99th Percentile





Indexed Universal Life Indexed Universal Life Carrier Penn Mutual Life Ins. Co. Penn Mutual Life Ins. Co. Comdex 93 93 Product Accumulation IUL Accumulation IUL Design Variable Loans Standard Loans UW Rating Preferred Non-Tobacco Preferred Non-Tobacco Medical Underwriting Complete UW Status Medical Underwriting Complete Rate of Return Equivalent EOY Income: ax IRR Ar Income: Age 51 52 \$212,700 \$239,256 53 54 07.01% \$100.0 55 73.75% \$100,000 56 55.11% \$100,000 55.11% \$100,000 6 35.82% 57 \$100,000 \$729,994 \$700,666 \$2,131,469 28.18% 43.36% \$100,000 \$729,994 \$700,666 \$2,131,469 28.18% 43.36% 7 \$100,000 35.42% 58 8 \$867.793 \$844.781 \$2,269,268 23.02% 35.42% \$100,000 \$867,793 \$844.781 \$2,269,268 23.02% 59 9 \$100,000 \$2,415,067 19 36% 29.78% \$100,000 \$1.013.59 19.36% 29.78% 10 \$100,000 60 \$100.00 16.66% 25.63% 25.63% 22 55% 61 11 4 66% \$100,000 22.55% 62 12 20.16% \$100.000 Loan Regime: Loan Regime: 63 18.28% \$100,00 16.77% 64 \$100. 65 5.56% \$1 Withdraw to Variable Loans 66 03% 67 6% 6)% 69 9% for Life of Basis, then 70 3% 71 6% 72 03% 73 8.89% **Fixed Loans** Policy 74 8.76% 75 8.63% 25 76 26 8.50% 57% 77 27 5 55% 8.54% \$239,25 8.64% 5.57% 78 28 2.279.9068.57% \$239,256 5.66% 8.71% \$1,81 29 \$212,700 \$1,955,158 \$1,955,158 \$2,199,125 5.59% 8.60% \$239,256 \$1,703,709 \$1,703,709 \$1,943,406 5.70% 8.78% 79 30 \$212,700 \$1,853,253 \$1,853,253 \$2,112,179 5.61% 8.62% \$239,256 \$1,590,128 \$1,590,128 \$1,844,156 5.75% 8.84% 80 \$1,473,136 81 31 \$212,700 \$1,743,711 \$1,743,711 \$2,018,457 5.62% 8.64% \$239,256 \$1,473,136 \$1,742,325 5.79% 8.90% 82 32 \$212,700 \$1,625,780 \$1,625,780 \$1,917,248 5.63% 8.65% \$239,256 8.96% 83 33 \$212,700 \$1,498,656 \$1,498,656 5.63% 8.66% \$1.807.787 84 34 \$212,700 \$1,361,395 \$1,361,395 \$1,689,172 5 63% 8 67% Higher Risk 85 35 \$212,700 \$1,212,902 \$1,212,902 5.63% 8.67% \$1.560.345 36 \$212,700 \$1,052,215 \$1,052,215 5.63% 8.67% 86 \$1,420,395 87 37 \$212,700 \$877,610 \$1,267,613 5.63% 8.66% \$877.610 88 38 \$212,700 \$687,405 \$687,405 \$1,100,346 5.62% 8.65% of Lapse 89 39 \$212,700 \$479,706 \$479,706 \$916,723 5.61% 8.63% 90 40 \$212,700 \$252.523 5.59% 8.61% \$252.523 \$714,778 95 45 \$148,883 \$148,883 \$271,852 5.32% 8.18% 10050 \$178,110 \$178,110 \$194,699 5.26% 8.10%9.58% 105 55 \$237.133 \$237.133 \$259,539 5.27% 8.10% \$3,339,636 \$3,339,636 \$3,361,220 6 38% 9.81% 110 60 \$313.561 \$313,561 \$343,823 5.27% 8.10% \$5,788,333 \$5,788,333 \$5,817,406 6.50% 10.00% 120 70 \$535,187 \$535,187 \$590,376 5.27% 811% \$14,860,055 \$14,860,055 \$14,912,844 6.68% 10.28% Total at LE: \$1,500,000 \$4,254,000 \$1,500,000 \$4,785,120 CSV/§1035: \$0 \$0

INDEXED VS. VARIABLE LOANS



Service Expectations

The Pulse of the Policy

- Annual review...every year!
- Benchmark policy against "as issued" illustration
- Make minor adjustments before major problems exist
- Quarterly performance review for variable policies
- Communicate to all stakeholders



PULSE OF THE POLICY – SAMPLE

Policy Information

Policy #	1112345
Insured	John and Debbie Smith
Owner	J and D Smith ILIT
Beneficiary	J and D Smith ILIT
Underwriting Class	Standard NT/Preferred Plus NT
Death Benefit	\$10,000,000
Carrier	Penn Mutual Life Ins. Co.
Product	Survivorship Plus Select IUL
Issue Date	11/23/2020
Policy Year	4

Premium Details

N/A
Annual
N/A
\$1,656,500.00
\$1,656,500.00

Original Plan & Purpose

The policy was designed for the purpose of estate liquidity. It features total premiums of \$1M in year one, and \$656K in year two. This is done to support a level death benefit of \$10M through Debbie's age 104. Original illustrations assumed an indexed rate of return of 4.80%

Carrier Comdex Rating

The Comdex rating for Penn Mutual Life Ins. Co. is 96.

Comdex ratings are the average percentile ranking of all the ratings received by a company on a scale of 1 to 100 of where the company ranks among approximately 1,100 companies that have been rated.

*The original policy and illustration should be referenced for additional detail.

Policy Performance

Beginning of Year Account Balance	\$856,051.73
Premium	\$656,500.00
Policy Charges	\$ (88,252.66)
Interest Credited	\$76,362.53
End of Year Account Balance	\$1,500,661.60

The annual return for this policy was 5.36%.

Illustrated Performance

Premiums Paid as Planned	Yes
Last Premium Amount Paid	\$656,500.00
Date of Last Premium	1/11/2023
Current Projected Lapse	Year 50
Action Required	No

Index Allocation	Allocation	Value
1 Yr S&P 500 Indexed Account	100.00%	\$1,501,667.92
Total	100.00%	\$1,501,667.92

Index growth rates are determined by tracking an underlying stock index. A minimum crediting rate, floor, will protect policy principal from losing money due to negative market performance. A maximum crediting rate, cap, will limit the upside potential.

Recommendations & Next Steps

The policy is performing as expected. It is recommended to continue paying premiums as scheduled.



	Original Plan Design					Current In-Force			
Date Run		5/13/2021				1/23/2024			
Design		2.	-Pay - Level	Death Ben	efit	In Force			
0	te of Return		2-Pay - Level Death Benefit Indexed: 4.80%				Indexed: 4.80%		
Cash			Cash						
EOY		Annual	Account	Surrender	Death	Annual	Account	Surrender	Death
Age	Year	Outlay	Value	Value	Benefit	Outlay	Value	Value	Benefit
62/55	1	\$1,000,000	\$861,850	\$775,638	\$10,000,000	\$1,000,000			
63/56	2	\$656,500	\$1,507,359	\$1,430,631	\$10,000,000	\$0			
64/57	3		\$1,543,979	\$1,476,734	\$10,000,000	\$656,500			
65/58	4		\$1,582,406	\$1,524,644	\$10,000,000		\$1,536,364	\$1,478,602	\$10,000,000
66/59	5		\$1,622,632	\$1,574,353	\$10,000,000		\$1,574,470	\$1,526,191	\$10,000,000
67/60	6		\$1,703,518	\$1,664,723	\$10,000,000		\$1,652,958	\$1,614,162	\$10,000,000
68/61	7		\$1,788,273	\$1,758,961	\$10,000,000		\$1,735,074	\$1,705,762	\$10,000,000
69/62	8		\$1,877,188	\$1,857,359	\$10,000,000		\$1,821,212	\$1,801,383	\$10,000,000
70/63	9		\$1,970,323	\$1,959,978	\$10,000,000		\$1,911,422	\$1,901,076	\$10,000,000
71/64	10		\$2,068,327	\$2,068,327	\$10,000,000		\$2,006,348	\$2,006,348	\$10,000,000
72/65	11		\$2,180,846	\$2,180,846	\$10,000,000		\$2,115,448	\$2,115,448	\$10,000,000
73/66	12		\$2,299,217	\$2,299,217	\$10,000,000		\$2,230,179	\$2,230,179	\$10,000,000
74/67	13		\$2,423,585	\$2,423,585	\$10,000,000		\$2,350,702	\$2,350,702	\$10,000,000
75/68	14		\$2,554,053	\$2,554,053	\$10,000,000		\$2,477,108	\$2,477,108	\$10,000,000
76/69	15		\$2,690,569	\$2,690,569	\$10,000,000		\$2,609,331	\$2,609,331	\$10,000,000
81/74	20		\$3,463,536	\$3,463,536	\$10,000,000		\$3,356,773	\$3,356,773	\$10,000,000
86/79	25		\$4,370,596	\$4,370,596	\$10,000,000		\$4,229,066	\$4,229,066	\$10,000,000
91/84	30		\$5,341,966	\$5,341,966	\$10,000,000		\$5,149,001	\$5,149,001	\$10,000,000
96/89	35		\$6,214,444	\$6,214,444	\$10,000,000		\$5,930,531	\$5,930,531	\$10,000,000
97/90	36		\$6,360,904	\$6,360,904	\$10,000,000		\$6,049,285	\$6,049,285	\$10,000,000
98/91	37		\$6,492,691	\$6,492,691	\$10,000,000		\$6,148,124	\$6,148,124	\$10,000,000
99/92	38		\$6,607,304	\$6,607,304	\$10,000,000		\$6,223,107	\$6,223,107	\$10,000,000
100/93	39		\$6,702,283	\$6,702,283	\$10,000,000		\$6,269,926	\$6,269,926	\$10,000,000
101/94	40		\$6,774,007	\$6,774,007	\$10,000,000		\$6,282,453	\$6,282,453	\$10,000,000
102/95	41		\$6,817,122	\$6,817,122	\$10,000,000		\$6,251,868	\$6,251,868	\$10,000,000
107/100	46		\$6,286,181	\$6,286,181	\$10,000,000		\$4,895,106	\$4,895,106	\$10,000,000
110/103	49		\$4,382,709	\$4,382,709	\$10,000,000		\$1,441,003	\$1,441,003	\$10,000,000
112/105	51		\$1,010,737	\$1,010,737	\$10,000,000				. ,
		As II	lustrated, Po	licy Lapses Y	lear 52	As Illustrated, Policy Lapses Year 50			
Premium to LE: \$1,656,500			\$1,656,500						
Paid Premium: \$1,656,500 \$1,656,500									

ILLUSTRATION ANALYSIS



Insurance Verification Study

- Comprehensive review and market study every 5 years
- Reconfirm planning objectives
- Get updated analysis of health and obtain informal offers based on current health
- Create credible baseline and benchmark against existing policy design
- Produce comprehensive "fiduciary quality" report for policy owner



IVS EXIT ANALYSIS

IVS Exit Analysis

- Analysis of exit options modifying or discontinuing coverage
 - Stay the course
 - Policy restructure
 - Policy replacement
 - Premium holiday
 - Death benefit reduction
 - Reduced paid-up
 - Surrender for cash value
 - Cost basis recovery
 - Life settlement
 - Gift to charity



Fee-Based Insurance Options

Private Placement Life Insurance (PPLI) & VUL

- Non-Commissionable Products
- Low to No Surrender Charges
- Designed for Cash Accumulation
- Asset Manager Retains Control of Assets



Know your story.®