

## EXPAND YOUR OPPORTUNITIES

# FPA Indianapolis: AI, Prompt Engineering and Financial Planning

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#### You

I am presenting at the Financial Planning Association of Indianapolis on the use of ChatGPT for financial advisors. Please write an introductory joke for me as I begin my speech.



#### ChatGPT

Sure, how about this one for your presentation:

"Good morning, everyone! I've been spending some time with ChatGPT to help me prepare for today. In fact, I asked it to manage my investments. It said it's great at handling artificial intelligence, but for artificial wealth, I'm on my own!"

### "If you don't like change, you'll like irrelevance even less"

General Eric Shinseki

### Small Improvements Add Up

- One hour a day...
  - ~252 Business Days per year...
    - 252 hours / 8hrs/day = ...

Time Savings = One Month per Year



#### Overview x

- 1. Introduction to ChatGPT
- 2. Using ChatGPT in Financial Planning
- 3. Prompt Engineering
- 4. Limitations
- 5. Questions

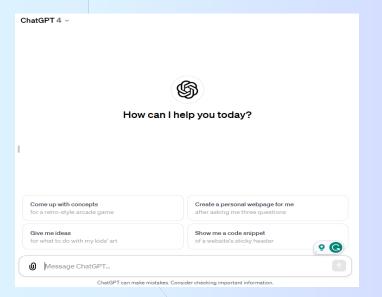


## EXPAND YOUR OPPORTUNITIES

## My personal "history" of Generative AI

#### Main Generative AI Chatbots

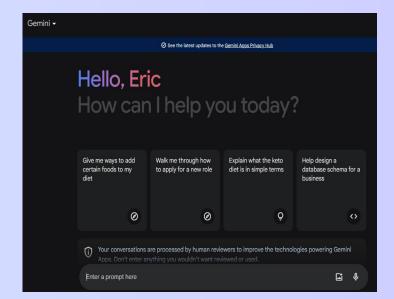
Open AI: ChatGPT



Microsoft: CoPilot



Google: Gemini





Who uses AI (Artificial Intelligence) today?

- Hey Siri/Google/Alexa
- Autocomplete in Word/Outlook
- Autocomplete in text
- Netflix

How is it different than a search engine (Google)?

- Functionality
- Interactivity
- Data Source
- Real-time Updates

#### What is ChatGPT?

- **G** Generative
- P Pre-Trained
- **T** Transformer

#### **G** - Generative

- This means that the AI model is capable of generating outputs, such as completing a sentence, writing a paragraph, or even an entire article.
- It does this based on what it has learned from the training data and your interaction.
- Other models are capable of generating images, videos, voice, programming code, etc.

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Text is not too bad. Images...

"Create an image of two white male financial advisors who are also PhDs in finance. They are presenting at a conference. One is 6'9" and looks like he could play basketball. The other is 5'11" and looks like he plays rugby. Both are in dress pants with a dress shirt and a sport coat but no tie."





#### P – Pre-Trained

- Before the model is fine-tuned for specific tasks, it is pre-trained on a large body of text(s). During this pre-training, the model learns to predict the next word in a sentence.
- Allows the model to learn a broad understanding of the language, including grammar, facts about the world, and some level of reasoning ability.
- The result of this training is referred to as a Large Language Model (LLM)

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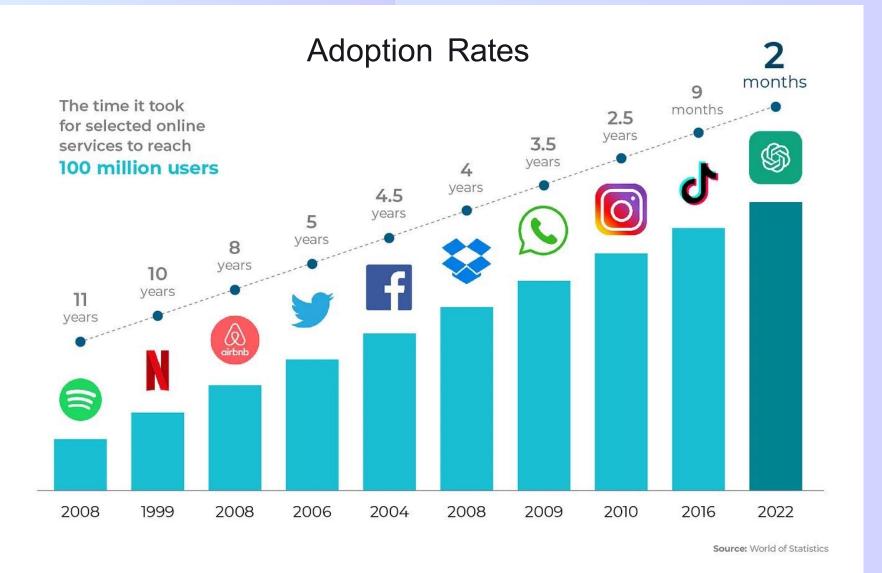
#### **T** – Transformer

- This is the type of model architecture that GPT is based on.
- Transformer models use a mechanism called "attention" to weigh the importance of different words when generating an output.
- These processing techniques allow the model to plan out sentences and create final output that is original.

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#### **Adoption Rates**



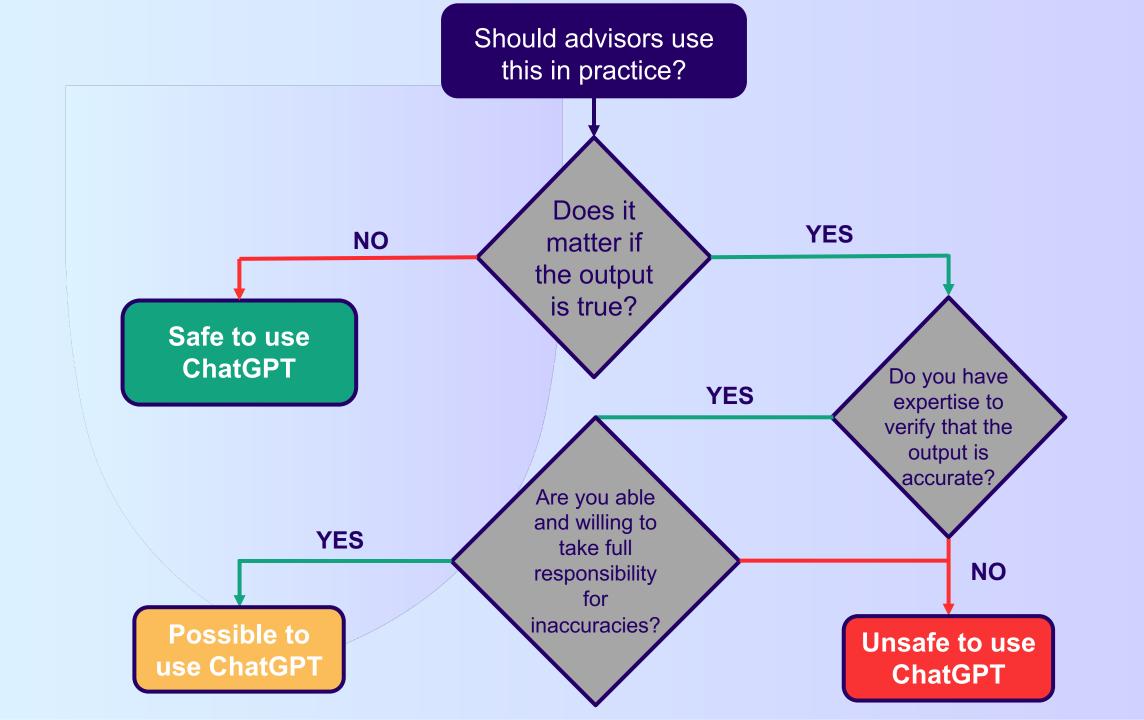


### Using ChatGPT in Financial Planning

#### Using ChatGPT in Financial Planning

Should advisors use this in practice?

Maybe...



#### Gen AI and adviser production potential

Very high High  Adviser  activity area	Medium Low  Adviser activities	N/A	Share of adviser time spent on activity, 1%	Time savings potential from gen AI, <sup>2</sup> % of adviser time spent on activity
Client-facing activities	Client meetings			
	Financial planning/proposals			
	Client service problems			
	Preparing for client meetings			
	Prospecting for new clients			
Investment management	Investment research, due diligence, and monitoring			
	Trading a	and rebalancing		
Administrative and professional development	Managing day-to-day operations and administration			
	Practice management			_
	Compliance			
	Professional development activities			
	Other			

Share of adviser time spent on activity: very high ≥20%; high = ~10-20%; medium = 5-10%; low ≤5%.

<sup>&</sup>lt;sup>2</sup>Estimated time saved by deploying gen Al: very high = 40–50%; high = 30–40%; medium = 10–30%; low ≤10% Source: Cerulli Associates

#### Background

- Consumers are more willing to receive advice from social media than AI.
- Most are skeptical about Al's impact on financial planning (33%)
- Only 11% feel AI will take the place of the FA. 52% feel it will supplement the FA.

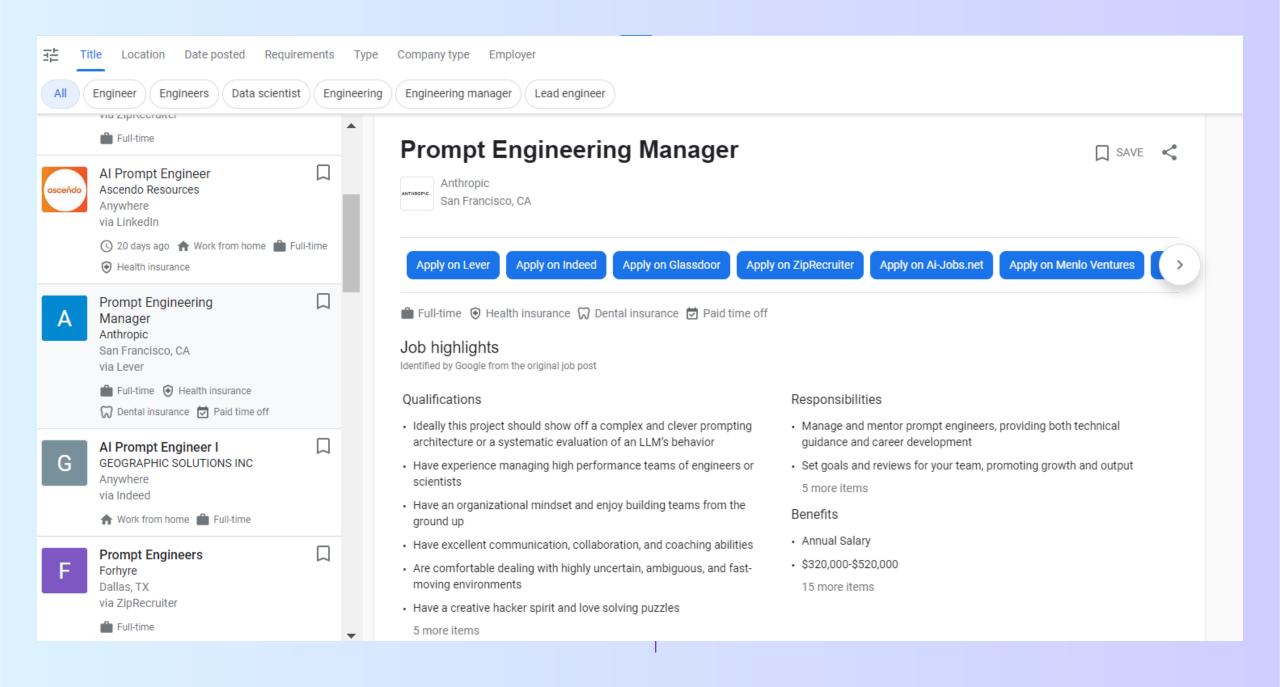
- Personal Finance built on trust & responsibility (Reiter, et. al., 2022)
- Promise of precision but biases possible (Jo, 2023)
- Rapid rise of generative AI like ChatGPT across several areas of disciplines and industries (Bommasani et al., 2021)

CFP Board Consumer Sentiment Survey: Trusting The Source, August 2023

#### Limitations

- It's a know it all that is constantly learning
- Generative AI still vulnerable to societal preexisting biases based on its training
- Likely could not replicate the qualitative analysis as a result of constant learning





#### What is it?

- Part art and part science
- Involves crafting or adjusting the input in a way that improves the model's response.

- RATE
  - Role
  - Ask/assignment
  - Tone
  - Extras

#### Role

- Define your role: "I am a..." or "you are a..." e.g., financial planner, financial blogger, financial expert, etc.
- Define the role of the audience: "my client is..." or "presenting to a group of financial planners"
- There are no limitations to this

- RATE
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#### Ask / Assignment

- What is the desired outcome: "explain..." or "list..."
- Type of outcome: "...as an outline" or "...as a paragraph"
- Length: "...in 500 words or less" or "using four paragraphs..."
- There are no limitations to this

- RATE
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#### Tone

- Who are you writing to: "in a professional tone..." or "integrating humor..."
- Framework of response: "Funny vs. serious", "Formal vs. casual", "Respectful vs. irreverent" or "Enthusiastic vs. matter-of-fact".
- There are no limitations to this

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#### Extras

- Integration of interactivity: 'Ask me additional questions before responding"
- Committee: "answer as if you are a committee of..."
- Clear its mind: "ignore everything we have discussed up to this point" or "let's try this a different way"
- Write [request] in the voice of [point-of-view #1].
   Repeat for a total of 3 times. Then ask "which is best" making sure to define "best."

- RATE
  - Role
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Example of Good Prompt Engineering...

#### Limitations

- Know it all
- Garbage in Garbage out
- First Draft!
- Trapped in time
- Hallucinations
- YOU are the expert for YOUR clients...be the expert!



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#### Closing

- Try it!
- Cheat sheet
- Webinar for your team



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### Questions?