

David Pozolo

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Summary of Qualifications:

5+ years of Customer Service Experience

3+ years of College Athletic Leadership

4+ years of Supervision Experience

Education:

Oakland University, Rochester MI

GPA: 3.14

Bachelor of Criminal Justice in Law Enforcement

June 2015

Davenport University, Grand Rapids MI

GPA: 3.88

Bachelor of Finance

Present

Related Coursework: Accounting Foundations 1, Accounting Foundations 2, Microeconomics, Management Foundations, Corporate Finance, Financial Analysis for Business Managers, Portfolio Management, Healthcare Finance, Professional Writing, International Finance

Experience:

Michigan Department of Corrections
Corrections Officer

Ionia, MI

September 2015 – Present

- Supervise prisoners in daily activities to ensure safety and security of the facility
- Manage disruptive prisoners using effective communication skills
- Assign tasks to prisoner workers and supervise them in their daily completion
- Communicate with supervisors daily about incidents or altercations between prisoners
- Respond to all emergencies within the facility

Rite Aid

Pontiac, MI

Asset Protection Agent

January 2015 – September 2015

- Apprehend dishonest customers attempting to shoplift
- Responsible for the safety of all customers and employees
- Write reports for each apprehension made and each recovery of product
- Maintain knowledge of every product in the store to ensure minimal financial loss

Cambro Products

Harrison Township, MI

Builder

May 2014 – January 2015

- Collaborated with supervisor regarding needed parts
- Constructed needed brake calipers for time sensitive deliveries
- Refurbished old brake calipers
- Communicated with team members to ensure customer satisfaction

Adrian College

Adrian, MI

Collegiate Athlete – Baseball

2010-2013

- Maintain and balance schedule efficiently to assure academic and team success
- Attend scheduled practice, game, and training sessions
- Analyze performance to identify strengths/weaknesses and make improvements

Technical Skills:

Software: Microsoft word, Excel, and PowerPoint. Morningstar direct and cloud certified.