Jan Blakeley Holman, CFP[®], CIMA[®], ChFC, CDFA, CFS Director of Advisor Education

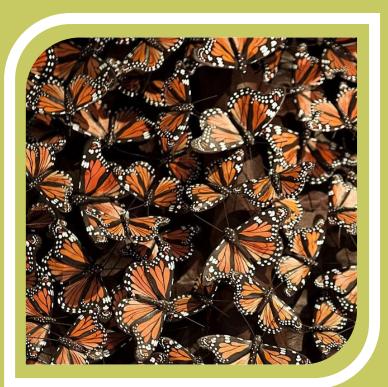
REIMAGINING LIVES: Advising women in Transition







Seizing the Opportunity



Why Women?

The number of wealthy women investors in the U.S. is growing at a faster rate than that of men.¹

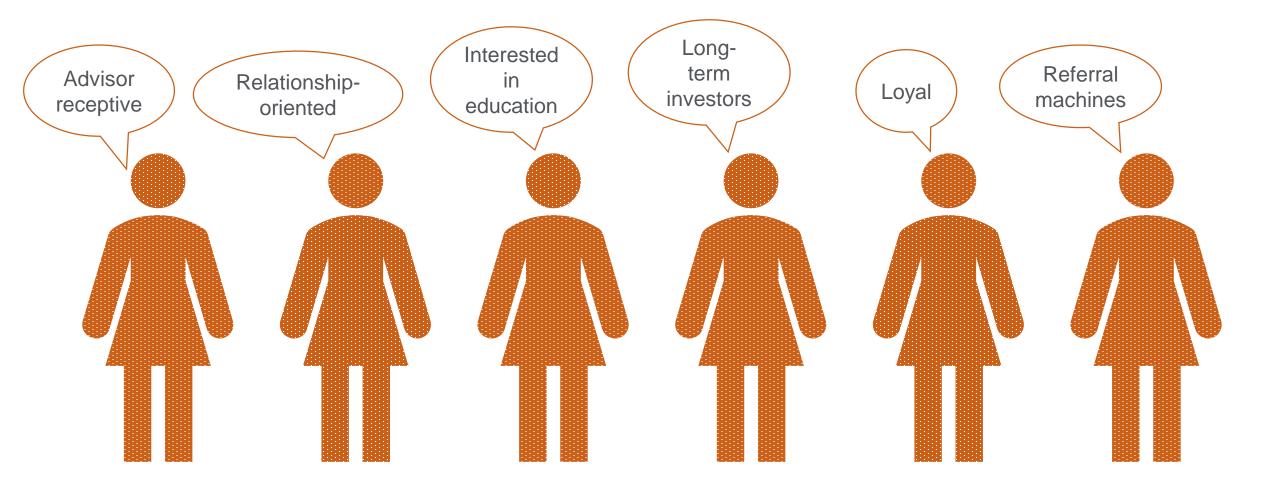
High net worth women account for 39% of the country's top wealth earners.²

"50+ American women are the healthiest, wealthiest and most active generation of women in history".³

Women age 50 and older control net worth of \$19 trillion and own more than three-fourths of the nation's financial wealth.²

¹ Spectrem Group, ² 2007 study by MassMutual Financial Group, ³ "Demographics", Mark Miller

The Perfect Client





Dealing with Change

¹transition noun \tran(t)-'si-shən, tran-'zi-, chiefly British tran(t)-'si-zhən

Source: Merriam-Webster Dictionary

¹transition

noun \tran(t)-'si-shən, tran-'zi-, *chiefly British* tran(t)-'si-zhən

¹*a* : passage from one state, stage, subject, or place to another: **change**

Source: Merriam-Webster Dictionary

¹transition noun \tran(t)-'si-shan, tran-'zi-, chiefly British tran(t)-'si-zhan

¹a : passage from one state, stage, subject, or place to another: change

b : a movement, development, or evolution from one form, stage, or style to another

Source: Merriam-Webster Dictionary



Life Transitions

- Marriage
- Job promotion
- Loss of spouse or partner
- Inheritance
- Return for military service
- Turning 40, 50, 60

- Divorce
- Job loss
- Loss of a child
- Retirement
- Loss of a parent
- Relocation
- Sale of business



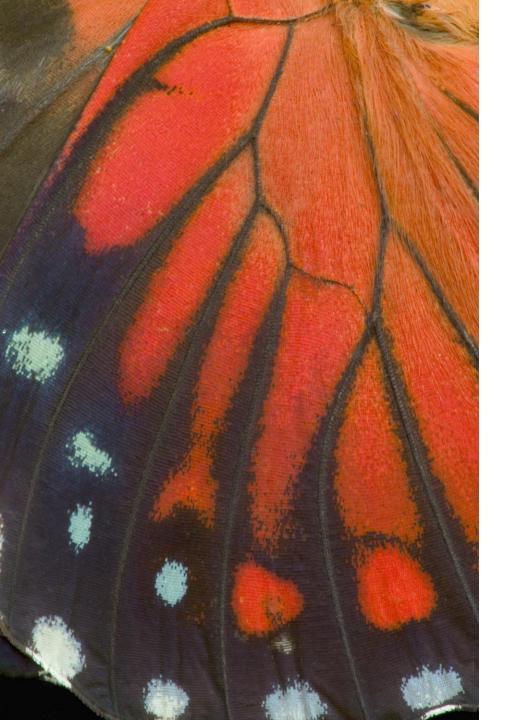
Transition: Upside

- Money in motion, often substantial amounts
- Complex client situations
- She doesn't know what to do with her money
- She needs guidance



Transition: Downside

- She's in shock and is often emotional
- She distrusts her judgement and everyone else's too
- She's lost her footing and direction
- You have one shot to prove you're the right advisor



Promoting Financial Grounding

Over the next 40 years, women are due to inherit 70 percent of the \$41 trillion in intergenerational wealth transfers, or approximately \$28.7 trillion in assets.

The first thing a woman is likely to do after receiving her inheritance **is fire you**. She will leave your firm and hire your competition not because of lack of investment performance or because you are not an expert in the field, but because she feels misunderstood, unheard and overlooked. -Kathleen Burns Kingsbury

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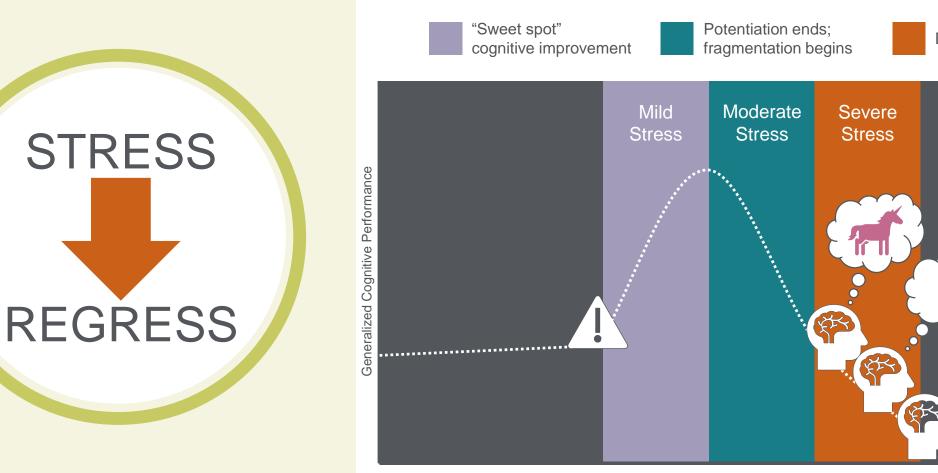


It All Begins with Change

Stress can cause a **Cognitive disconnect**, some say it **lowers IQ**.

At a time in life when **important decisions** need to be made, **Cognitive functioning declines**.

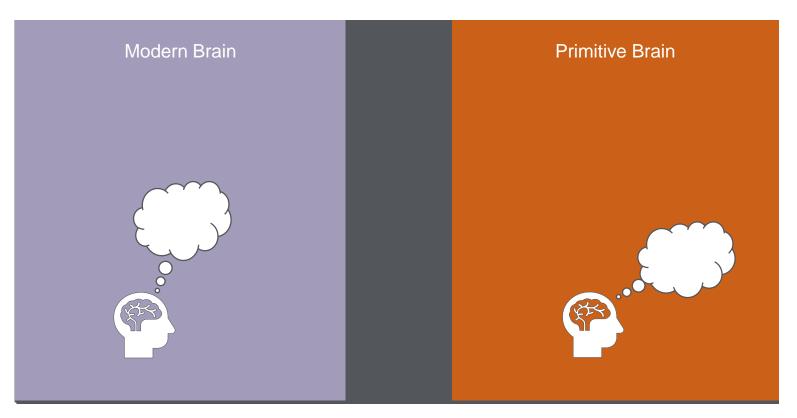
Effects of Severe Stress on Cognition



Dissociative responses

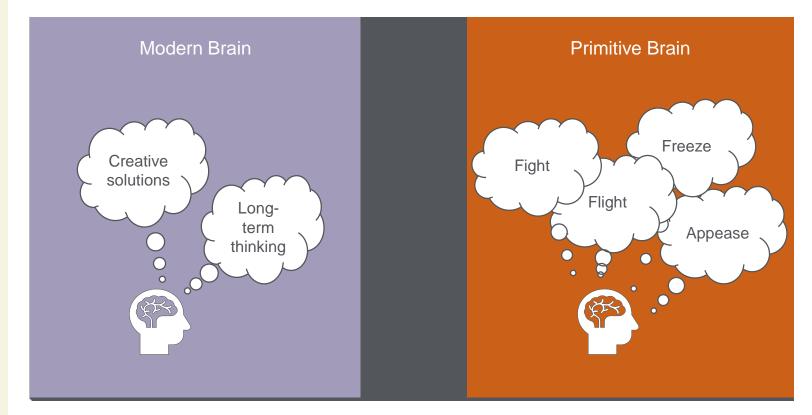
Stress Responses During Transition





Stress Responses During Transition

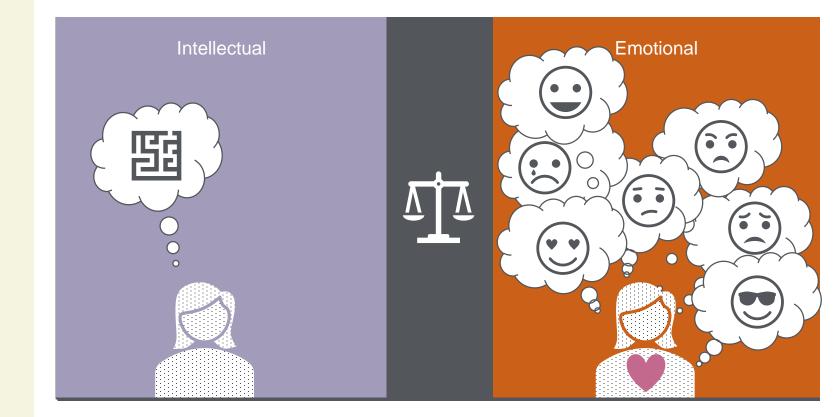


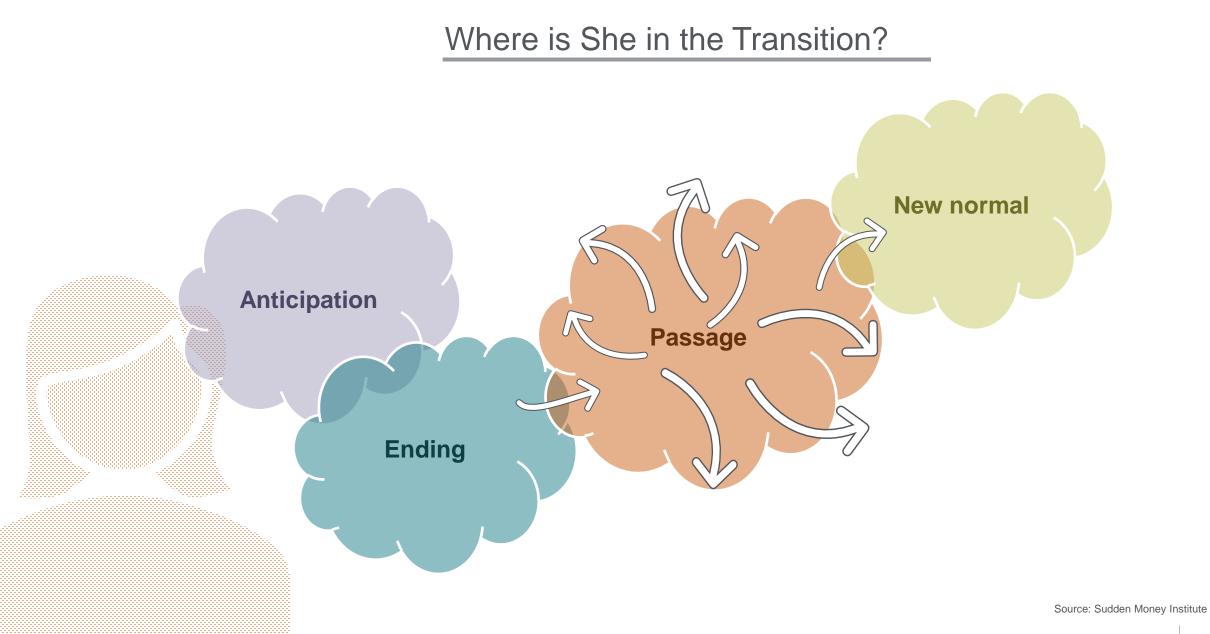


Imbalance of Her Head and Heart

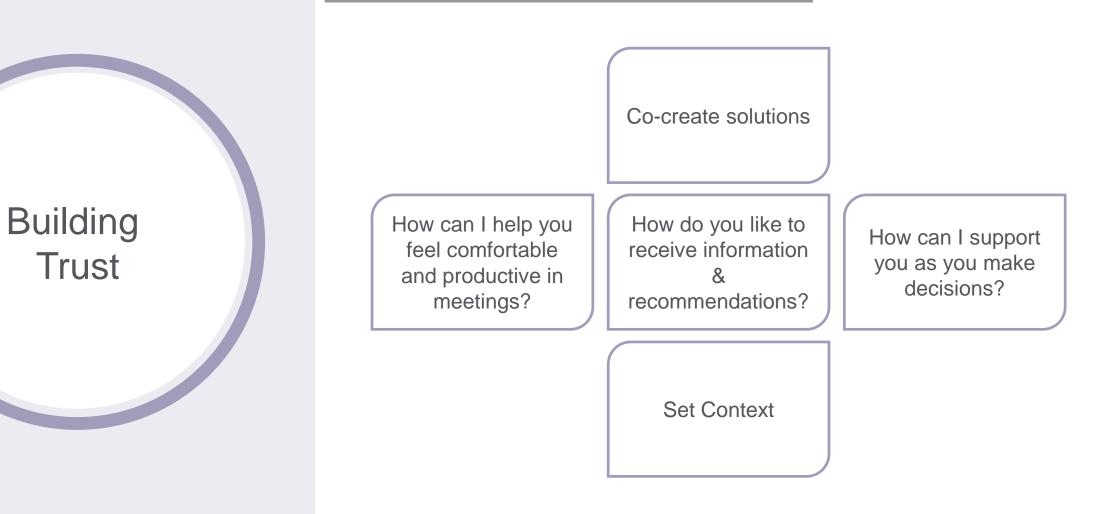
Women in

Transition

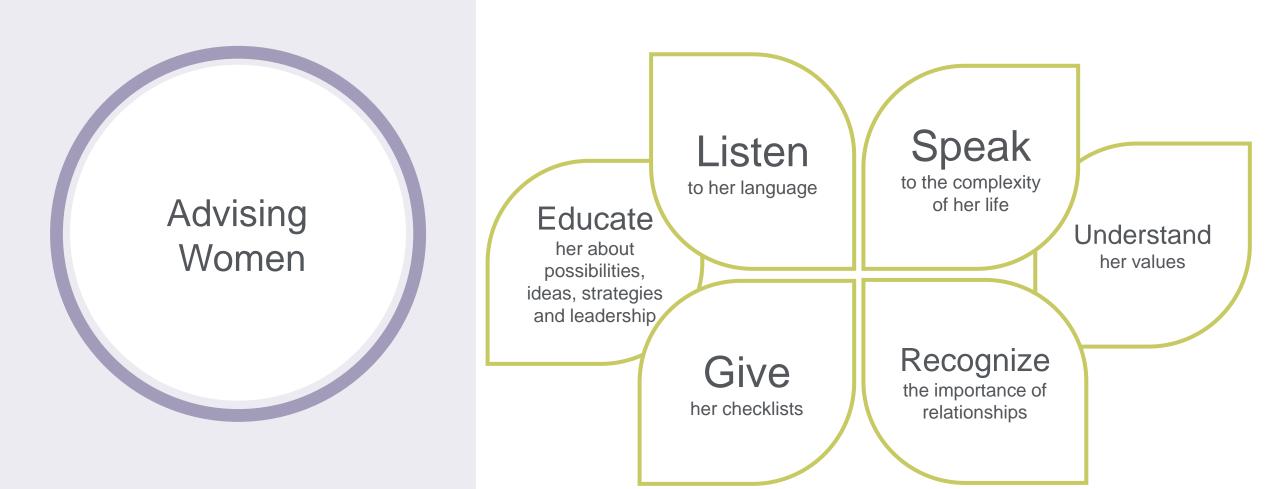




Communication Preference



Financial Triage[™] **Stabilize** Help her reach a place of immediate safety Now Organize Soon Organize into decisions Later Regaining Immediate Control Ground **Prioritize** Possible Manage Co-create a matrix Unlikely Monitor Recognize List her most pressing fears and concerns Normalize Her situation is not unusual

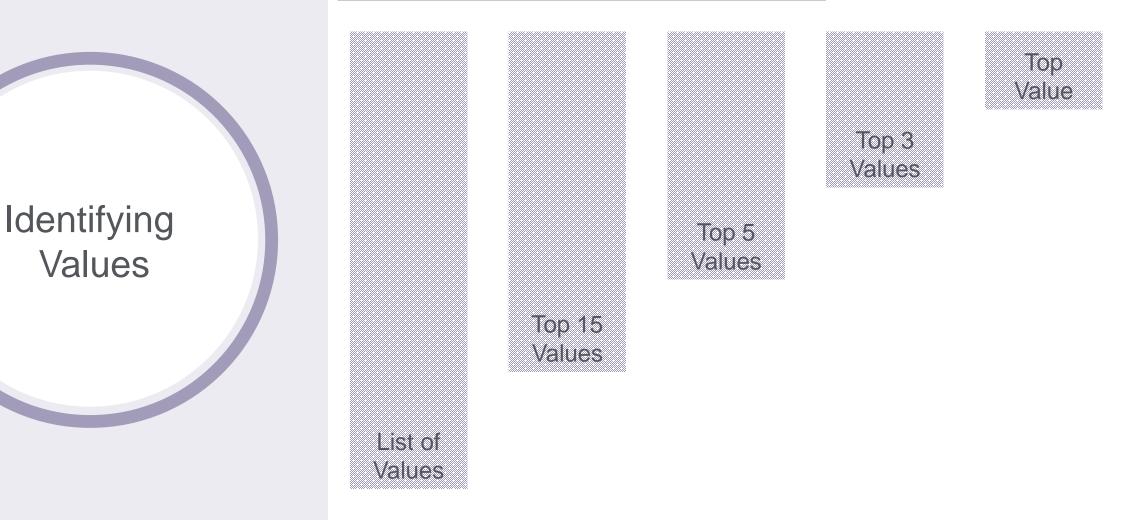




Presenting to Women

- Talk about other clients and how you've helped them.
- Leave charts and statistics aside.
- Focus on protecting her against the unexpected.
- Identify risks.
- Encourage active management.

Transition makes us question what we believe





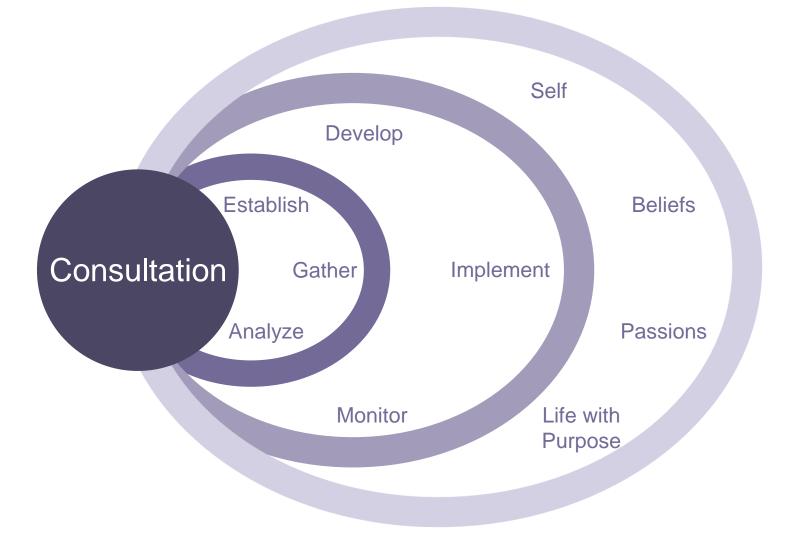
Inspiring New Possibilities

"Many people die with their music still in them..."

-Oliver Wendell Holmes

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Financial Advisory Process with Life Reimagining



Reimagine

Source: Thornburg Investment Management

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Beyond The Basics

The life reimagining process includes:

- Introducing self-awareness tools
- Visualizing a new life
- Planning for the second half
- Living the reimagined life



Planning For The Second Half

Ask the right questions

- Why am I here?
- What is my purpose?
- What am I living for?



Women in transition

- Seek and appreciate guidance
- Need a trusted confidant
- Want you to tell them the truth even thought they might not want to "hear" it
- Are highly receptive and open to reimagining their lives



Her Success Depends On Your

- Credentials
- Personal presence
- Advisory process
- Knowledge of second-half issues
- Life experiences

"People will forget what you said, they will forget what you did, but they will never forget how you made them feel."

-Maya Angelou

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